RAROOTS WORLD SOFT PRODUCTS

Terms And Conditions

RAROOTS WORLD SOFT PRODUCTS, a PROPRIETORSHIP FIRM registered under the laws of INDIA, having its Official Development Centre office And Registered GST and Virtual Sales Office at PLOT NO. G-106, RIICO AMBAJI INDUSTRIAL AREA, ABU ROAD, DISTRICT SIROHI, RAJASTHAN-307026, INDIA hereinafter referred to as the “RAROOTS WORLD SOFT PRODUCTS” or "RWSP", “COMPANY”,“THE FIRM”,"I", "US", "WE", or "OUR" having its website(https://www.raroots.in) for selling the soft products developed by RAROOTS WORLD SOFT PRODUCTS.

General Terms and Conditions For RWSP Products Purchase Or Services Purchase their Use and their Assistance of Use -

Please read these Terms and Conditions ("Terms", "Terms and Conditions",”Disclaimer”) carefully before using the https://www.raroots.in website and before purchasing any product from RWSP Website(https://www.raroots.in) and before Purchasing the Products And/Or Products provided/sold by RAROOTS WORLD SOFT PRODUCTS(“RWSP”, “COMPANY”, “THE FIRM”,"I", "US", "WE", or "OUR").

Subject matter, conclusion of the Terms and Conditions -

1.These general terms and conditions of BUSINESS apply for all the RAROOTS WORLD SOFT PRODUCTS’ products and services listed on the Website(https://www.raroots.in).
2.Only these general terms and conditions of BUSINESS apply along with any amendments made to these terms and conditions at any time at the sole discretion of RAROOTS WORLD SOFT PRODUCTS Proprietor.
3. Terms and conditions of business of those who purchased the product or products do not Apply even if not explicitly stated by RAROOTS WORLD SOFT PRODUCTS.
4. By accessing this website(https://www.raroots.in) or using or purchasing the products from this website you agree to be bound by these Terms and Conditions. If you disagree with any part of the

terms and conditions then you may not access the Products Or Services from RWSP or this Website(https://www.raroots.in).

5. Words starting with small letters and/or starting with Capital letters in this document have the same meaning.

6. Customer reference in this document is “Buyer”, “Client”, “You”, “Your” and ”Customer”, Or whoever purchases the Product(s) Or Services(s).

Terms Of Assistance/Clarifications -

1. RAROOTS WORLD SOFT PRODUCTS provides the assistance for using the products only through E-mail communications.

2. No audio/video conference Or Screen sharing assistance is supported/provided by RAROOTS WORLD SOFT PRODUCTS to assist the purchasers in product use Or purchase.

3. Official mode of communication between RAROOTS WORLD SOFT PRODUCTS and its customers must be in Formal English Language.

4. If you need any Help Or Clarification in using the product or products then please feel free to contact through the RAROOTS WORLD SOFT PRODUCTS email ID - raroots@raroots.in and query will be replied back as per our own convenience and first come first serve basis.

5. If you have customized or edited or altered the product then RAROOTS WORLD SOFT PRODUCTS will NOT provide any assistance or help with the respective customized or edited or altered product or products.

6. RAROOTS WORLD SOFT PRODUCTS does NOT provides any kind of assistance or support or clarifications in Printing hard copies of the RWSP Products through Printer or any other device.

7. If Clarifications have been provided to the purchaser the Firm reserves the Rights Of closing the Clarification Request in Email records Labelled as Closed.

8. RAROOTS WORLD SOFT PRODUCTS is committed to provide a 3 years Assistance/Clarification service in using the product from the date of Purchase with all our Microsoft Excel based product(s).

Terms Of Communications -

1.Official mode of communication with RAROOTS WORLD SOFT PRODUCTS must be in Formal English Language.

Terms Of Notebooks/Registers/Journals Cover Designs and Interior Design Product(s) –

1.The Notebooks'/Registers'/Journals' printing cover and/or interior designs will still be owned by RAROOTS WORLD SOFT PRODUCTS even after the purchase of the Cover and/or Interior Design by the customer to sell the designs to other customers but customer is licensed/allowed to use the Design for printing and/or selling the printed Notebooks/Registers/Journals with the purchased cover and/or interior design without editing in a hard copy product.
2.RWSP reserves the right to sell the same designs to multiple customers.
3.Notebooks'/Registers'/Journals' Cover and/or Interior Design whichever is purchased by the customer will be delivered in a PDF File which is called a PDF digital product and these designs will be considered as PDF format Digital/Soft product.
4.RAROOTS WORLD SOFT PRODUCTS does NOT provides any kind of assistance or support or clarifications in Printing hard copies of the these Design Products through Printer or machines or any other device.
5.It is suggested to print a one sample notebook first to verify the print of the cover or interior design before printing the Notebooks/Journals in bulk. If you find any defect with the Cover Or Interior Design products while printing the Cover Designs the defect will be rectified if what appears to be a defect is actually a defect according to RWSP as well and the rectification is possible. The defect has to be informed through email sent to the official email ID of RAROOTS WORLD SOFT PRODUCTS. Rest assured RWSP has made every sincere effort to check the sizing/fitting of the design on the respective Cover Size Templates for which the design was created.

Terms Of Product Packaging Designer Service(s) –

1.Customer(s) are requested to contact the RWSP contact number or through email to check for the availability.
2.RWSP reserves the right to accept or reject the designing order placed by the customer without the obligation to assign any reason.
3.Customer needs to pay the 50% of the design order once the order is accepted by RWSP through verbally and through email. Rest of the 50% needs to be paid prior to the design completion by RWSP once RWSP confirms the Design and Mock-Ups are ready.
4.Limited Iterations of Design modifications are permissible as per the comments provided by the customer to modify the design in certain manner after RWSP has completed the design.

Terms Of Website Development Service(s) –

1.Customer(s) are requested to contact the RWSP contact number or through email to check for the availability.

2.RWSP reserves the right to accept or reject the Website Development Services order placed by the customer without the obligation to assign any reason.
3.Customer needs to pay the 50% of the Website Development Services order amount as shared by RWSP Proprietor once the order is accepted by RWSP through verbally and through email. Rest of the 50% needs to be paid prior to the Website Development completion by the RWSP consultant(s) once RWSP confirms the Website Development have been completed and Customer's Website is ready for customer acceptance.
4.Limited number of Iterations for the Website modifications of the Developed Website are permissible as per the comments provided by the customer during acceptance tests to modify the website in certain manner after RWSP has completed the Website Development.
5.Additional terms and conditions with a separate Website Design and Development Services Contract are applicable to Website Design and Development Services(WDDS) customers with RWSP for the additional terms and conditions deemed to be agreed as per the need based on the website complexity if customers purchase any of the Website Design and Development Services package.

Terms Of Laser Engraved Products & Services –

1. All prices are quoted in INR and are exclusive of applicable taxes and other charges (GST and Delivery Charges, etc.), unless otherwise mentioned. Any quotation provided is valid for 14 days from the date on which quotation or pro forma invoice (PI) is shared. The buyer is responsible for any additional import duties, taxes, or delivery or other charges in their state or country, if applicable.
2. A 50% advance payment is required to order the RWSP's laser engraved products or services from the RWSP's products/services catalogue.
3. Full payment must be made at the time of collection of the ordered products Or services as per the terms mentioned in the invoice or pro forma invoice. Accepted payment methods: Bank Transfer / UPI / Credit Card / Others. Payments made with credit cards are charged 2% extra.
4. Products will be dispatched within 3 business days after receipt of payment, or as otherwise agreed based on the inventory stock balance. Shipping costs, if applicable, will be borne by the buyer unless otherwise agreed. RWSP is not liable for any delays caused by shipping carriers or other clearances.
5. Goods once sold are not returnable or refundable unless defective or wrongly supplied items are found. Any claims must be reported within 2 days of delivery, along with relevant proof otherwise the supplied items will be considered deemed accepted.
6. Orders once confirmed cannot be cancelled without prior written consent from the RWSP authorized personnel. Any cancellation may be subject to a cancellation fee or forfeiture of advance payment.
7. Replacement Warranty does not cover damage due to misuse, mishandling, or unauthorized repairs.

8. The RWSP's liability is limited to the value of the goods sold to the respective buyer. The Company is not liable for any indirect, incidental, or consequential damages.

Terms Of Payments/ Refunds/ Cancellations/ Returns -

1.The product price must be paid in full at the time of purchase of any product or products from RAROOTS WORLD SOFT PRODUCTS firm's website.
2.The RAROOTS WORLD SOFT PRODUCTS' products and/or services are Non-Returnable and Non-Cancellable and Non-Refundable and Non-Exchangeable products/services under any circumstances.
3.Customer needs to pay the 50% of the packaging designing services order amount through the payment link provided by RWSP once the order is accepted by RWSP through verbally and through email. Rest of the 50% amount needs to be paid prior to the design completion by RWSP once RWSP confirms the Design and Mock-Ups development is completed for the Packaging Designer Service(s) related designing services.
4.Late Payment penalties will be charged through PENALTY INVOICES w.r.t to the RWSP products or services accounts on the account of products or services provided if the payment of the initial invoice or payment request sent is not made within the due date timeframe and the amount and currency of the late payment per day penalty may vary based on the sole discretion of the RWSP proprietor.
5.Purchase at your own discretion.

Terms Of Online Order Product(s) Delivery -

1.The Product(s) Download link button will be available under the 'My Orders' on the website(If the Order has been placed after Signing Up with RWSP website).
2.The Product(s) Download link will be available directly on the Order Summary page after the purchase of the product(s) on the website(If the Product has been purchased WITHOUT Signing Up with RWSP website).
3.You will also receive Download link button in the Order Summary Email sent to you to download the purchased product.
4.RWSP will not be liable in respect of delay of the Products' Electronic Delivery.
5.RWSP is making every effort to deliver the RWSP Product(s) in a timely manner through the RWSP website.

6.In case RWSP may not be able to deliver the products electronically through our website then the product(s) will be delivered to your email inbox on your written email request.

Terms Of Custom Order Product(s) Delivery -

1.The Product(s) will be delivered from the RWSP official email ID to the email ID shared by you for receiving the product attachments file for the product for which the order has been placed by you.
2.The Product(s) will be available to download directly from the email sent from the RWSP Official email ID after the product has been delivered to your email inbox.
3.You will receive the product as an attachment file or zip file through email sent to you to download the purchased product from the email attachment.
4.RWSP will not be liable in respect of delay of the Products' Electronic Delivery.
5.RWSP is making every effort to deliver the RWSP Product(s) in a timely manner through the RWSP official email ID.
6.The Product(s) will be delivered to your email inbox within 3 days after the Order Date.
7.Payment against the Product(s) ordered must be made in full amount on the Ordered Date.
8.RWSP reserves the right without any liability to cancel/reject your order and will refund the payment made by you.
9.Product(s) delivered to your inbox will be owned by RWSP and RWSP can sell these Product(s) to any other customer.
10.RWSP reserves the right to accept or reject these orders at any point of time.
11.If the Order is rejected after the payment acceptance then full amount will be refunded to the orderer.

Terms Of Digital/Soft Product(s) Use –

1.You are allowed to use the product(s) for your personal or professional or business purposes after purchase but not allowed to re-sell these products or distribute these RWSP products by any means.

Terms Of Services And Product Prices -

1.Prices for our products and/or services are subject to change without notice.
2.RWSP reserves the right at any time to modify or discontinue the Product And/Or Service (or any part or content thereof) without notice at any time.

3.RWSP shall not be liable to you or to any third-party for any non-availabilities, modification, price change, suspension or discontinuance of the Product(s) And/Or Service(s).

Disclaimer –

1.In no event shall RWSP, its suppliers, or any third-parties mentioned at this website(https://www.raroots.in) shall be liable for any damages or losses whatsoever (including, without limitation, incidental and consequential damage) by use of the RWSP Product(s) Or Services(s) Or Website(s).

2. RAROOTS WORLD SOFT PRODUCTS is not responsible Or Accountable for any Loss And/Or Damage happened due to the Purchase And/Or use of our Website Or Services Or Products.

3. RWSP does not claims to be the completeness of the products or services as per the industry standards as industry is constantly changing but confirms to be the best of the knowledge of the RWSP Proprietor's experience.

4. The Example worksheets in the RWSP Products are just an example to give a head-start and NOT a professional advice.

5. Names, businesses or places, events or incidents or information/data used in the Examples are imaginative to maintain the originality of the RWSP Products. Any resemblance to actual persons, living or dead, or actual events is purely coincidental.

Terms Of Force Majeure -

1.In the event Of sickness, fire, flood, earthquake, elements of nature or any other similar cause beyond the reasonable control of RWSP creates unavailability of RWSP website or its Assistance/Clarification services then its customer will forgive/excuse such unavailabilities.

2.In the event of Forgetfulness any error/mistake/misinformation will be excused/forgiven.

Terms Of Site Maintenance/Technical Difficulties -

1.In the event Of technical and functional Maintenance of RWSP Website Or its Assistance/Support/Clarification tools and services which creates unavailability of RWSP website or its Assistance/Support/Clarification services then its customer will forgive/excuse such unavailabilities for technical and functional maintenance.

2. In No Event Shall RWSP Be Liable for Any Unavailability Or Inoperability Of The RWSP Website, Products, Services, Technical Malfunction, Computer Error, Corruption Or Loss Of Information, Or Any

Other Loss, Damage Or Disruption Of Any Kind due to use of RWSP Product(s) Or Services(s) Or Website(s).

Terms Of Limitation Of Liability -

1. Notwithstanding anything contained in this terms and conditions, RWSP's liability for any loss or damage, direct or indirect, for any cause whatsoever with respect to claims by you shall not under any circumstances exceed the amount of the product(s) purchased by you.

General -

1.Any distribution of these products without written permission of RWSP is prohibited.

Applicable Jurisdiction –

1.All disputes are subject to SIROHI, RAJASTHAN, INDIA jurisdiction.

Other –

1. If any of these terms and conditions are found to be invalid and if agreed to be invalid with the RWSP proprietor's consent, the validity of the remaining provisions/clauses of these terms and conditions shall not be affected and each of these terms and conditions in this agreement shall be valid and enforceable to the fullest extent permitted by law.
2. If any of the terms and conditions has been missed by RWSP and omitted during the laying out of these terms and conditions then those terms and conditions will also be effective at the time of any claim by RWSP or by you.
3. RWSP shall not be liable to you or to any third-party for any non-availabilities or suspension or discontinuance of the RWSP's Product(s) And/Or Service(s).

Changes Or Amendments –

1. RAROOTS WORLD SOFT PRODUCTS reserves the right, at RWSP Proprietor's sole discretion, to modify or amend these Terms and Conditions without notice at any time and without the obligation to assign any reason.

Contact Us –

1.If you have any questions about these Terms and Conditions, please contact us at –
raroots@raroots.in